## **Training**







# **World-class Training.**

The New Flyer Institute and MCI Academy delivers world-class training to our customers. For decades, we have worked closely with customers to design and deliver training to improve skill sets. This allows you to invest in your employees and to provide more course content through different methods, giving you the flexibility you want.

### Best-in-Class Features I



## CLASSROOM AND HANDS-ON TRAINING

Our instructors prepare your technicians to troubleshoot and repair your buses and coaches quickly and efficiently to keep them in revenue service. We can also create customized training aids.





#### **eLEARNING**

In addition to conventional classroom training, we also provide an eLearning component to better meet your needs. eLearning features engaging content with the ability to rewind so employees can work at their individual paces.

eLearning is delivered through a Learning Management System, which is "cloud-based" and not integrated with your existing IT infrastructure. All data is hosted on an external, fully-secured server with 24/7 access for you and your employees.





### ACADEMY

MCI Academy Certificate and Diploma programs have been created to develop different skill sets. Certificate courses are available to progress technicians to a Level 1 Mechanic. Diploma programs consist of intense, in-depth training on heating, ventilation and air-conditioning (HVAC), and electrical systems.

For more information about our programs and any associated costs, contact your training representative.

READY TO LEARN? Contact Darryl Desjarlais, Training Manager for New Flyer Institute at 204-934-4875 or darryl\_desjarlais@newflyer.com
Contact Scott Crawford, Training Manager for MCI Academy at 502-318-3012 or scott.crawford@mcicoach.com





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